



FOUNTAIN INN NATURAL GAS SYSTEM

APPLICATION AND AGREEMENT FOR GAS SERVICE

Account # _____

Name on account: _____

Service Address: _____

Billing Address: _____

Social Security #: _____

Drivers License #: _____

Date of Birth: _____

Phone Number (H): _____ (W): _____

Owner: _____ Rental: _____

For Rental: Landlord's name and phone number: _____

Spouse's name: _____

Spouse's Social Security number: _____

Spouse's Driver's License number: _____

Address of previous service: _____

I certify that all of the above information is complete and accurate. I further understand that providing false information may result in denial or termination of natural gas service. I hereby give my permission to examine my past payment history if deemed necessary by Fountain Inn Natural Gas System.

Signed this _____ day of _____, 20____

Applicant _____ Responsible Party _____

Account Start Date: _____ Is gas on or off at service address? _____

OWNER'S RULE AND REGULATION SHEET

The applicant agrees to pay a fifty dollar (\$50.00) non-refundable enrollment service fee and a refundable security deposit which is determined by a credit check payable upon establishing an account and is levied upon each gas customer identified by account and meter number. This fee obligates the applicant to observe all rules and regulations that are now and may hereafter be prescribed by the said city relative to gas service, including the time, method and manner of installing and maintaining equipment, payment of bills, and discontinuance of service, etc. The deposit range is \$100.00, \$150.00, \$200.00. After twelve consecutive on time payments, \$100.00 of the security deposit is credited back to the customer's gas account.

Payment is due at the Fountain Inn Natural Gas office before 5:00 pm on the due date indicated. The due date on the statement is for the current bill only and does not apply to any previous billing amount due. Previous amounts due are delinquent and gas service is subject to disconnection. **Postal delays do not waive responsibility for timely payment.**

Fountain Inn Natural Gas statements include a five (\$5.00) facility charge for each account a customer has established, regardless of usage amount.

Return Check Procedure: There is a \$30.00 NSF fee charge for returned checks. Customers are required to pay with cash, credit card, or money order for any returned check. If a customer has two (2) returned checks within one year, a check will not be accepted for payment for the period of one (1) year following the last returned check date. After this period, payment by check will be reinstated.

Late Fees: Late fees are added at the time the Delinquent Notice is generated. A fee of \$3.00 or 5%, whichever is greater, will be added to any account that is not paid by the due date of the bill.

Disconnection for Non-payment: An account is classified as off for non-payment if any of the following apply:

- Gas is disconnected due to non-payment of gas bill(s).
- A Summer-off form is signed, but a balance remains on the bill following a summer-off request.
- The customer moves and does not request the account to be finalized. The customer is responsible for any usage incurred until the meter is locked.
- Failure to comply with signed payment arrangements made by the customer and the gas company.
- If returned checks and fees are not paid after notification.

Cut off for Non-payment fees: 1ST Cut off- \$60.00, 2nd Cut off-\$120.00, 3rd Cut off-\$180.00, 4th Cut off and each consecutive cut off-\$240.00.

If service is off for non-payment and not reconnected within one (1) month's time, a \$60.00 penalty will be added to the outstanding balance each month until the account is paid in full or finalized. If an account that is off for non-payment is finalized, and the customer wishes to reinstate service, a new account must be set up and a security deposit, reconnection fee, and any outstanding balance must be paid.

If a customer wishes to avoid disconnection for non-payment on the day of cut off, the entire past due and current balance must be paid in full by 8 am on said date.

Tampering fee: If it is discovered a meter has been altered, a \$200.00 tampering fee will be charged to the account. Criminal charges may be filed.

Set-off Debt Collection: Applicant understands that Fountain Inn Natural Gas System has the right, through the South Carolina Set-off Debt Collection Act, to collect any amounts due and owed through an offset of applicant's state income tax refund. Should it be necessary for Fountain Inn Natural Gas System to pursue debts incurred by applicant through the Set-off Debt Collection Act, applicant agrees to pay all fees and costs incurred by the Set-off Collection process, including fees charged by the Department of Revenue, South Carolina Association of Counties, Municipal Association of South Carolina, and Fountain Inn Natural Gas System.

Should Fountain Inn Natural Gas System deem it appropriate to pursue collection of debt through means other than the Set-off Debt Collection Act, applicant agrees to pay all costs and fees associated with the method of collection as well.

Fountain Inn Natural Gas System shall have the right to enter the premises at any reasonable time and without notice for the purpose of servicing its equipment, reading meters, discontinuing service, removing gas pipe and meters or for any other reason necessary to conduct its business as a gas distributor. Customer must keep gas meter accessible to Fountain Inn Natural Gas System personnel.

Fountain Inn Natural Gas System reserves the right to refuse service to any customer if deemed necessary.

Customer Signature: _____

Date: _____