

# Fountain Inn Natural Gas System

ACCOUNT NUMBER \_\_\_\_\_  
ROUTE NUMBER \_\_\_\_\_

*Mike Pitman, Systems Manager*  
*William Luttrell, Superintendent*  
*Shannon McMakin, Office Manager*

## APPLICATION AND AGREEMENT FOR GAS SERVICE

Name of Builder: \_\_\_\_\_  
Service Address: \_\_\_\_\_  
County: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Social Security Number: \_\_\_\_\_  
Federal Tax ID#: \_\_\_\_\_  
Telephone number of Contact: \_\_\_\_\_  
Telephone number of Office: \_\_\_\_\_

I certify that all of the above information is complete and accurate. I further understand that providing false information may result in denial or termination of natural gas service. I hereby give my permission to examine my past payment history if deemed necessary by Fountain Inn Natural Gas System.

Applicant Signature: \_\_\_\_\_  
Date: \_\_\_\_\_  
Fountain Inn Natural Gas System Representative: \_\_\_\_\_

Updated: 2-09-2009

## BUILDERS RULES AND REGULATIONS

The applicant agrees to a one hundred fifty dollar (\$150.00) Service Fee payable upon establishing an account and is levied upon each gas customer identified by account and meter number. This fee obligates the applicant to observe all rules and regulations that are now and may here after be prescribed by the said city relative to gas service, including the time, method and manner of installing and maintaining equipment, payment of bills, discontinuance of service, etc.

1. Payment is due at the Fountain Inn Natural Gas office before 5:00 on the due date indicated. The due date on the statement is for the current bill only and does not apply to any previous billing amounts due. Previous amounts due are past due (in arrears) and gas service is subject to disconnection. Postal delays do not waive responsibility for timely payment.
2. Fountain Inn Natural Gas includes a five (\$5.00) Facility Charge for each account a customer has established regardless of usage amount.
3. Return Check Procedure:  
If a customer has two returned checks within one year, the customer will not be allowed to pay by check for one year following the last returned check date. The customer will be required to pay by cash, credit card or money order for one year following the last returned check date. After one year period, the customer will be allowed to re-establish payment by check.
4. Late Fees:  
Late fees are added at the time the Disconnect Notice is generated. A fee of \$3.00 or 5%, whichever is greater, will be added to any account that is not paid by the due date of the bill.

5. Disconnection Due to Non-Payment:

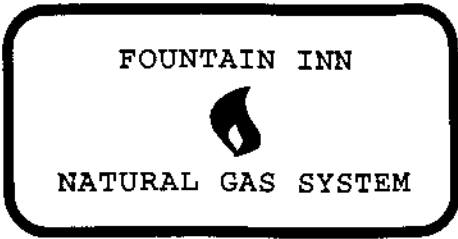
An account is considered disconnected due to non-payment if any of the following apply.

- Gas is disconnected due to non-payment of gas bill(s).
- A Summer-off is requested, but a balance due remains on the bill following summer-off requests.
- The customer moves and does not notify Fountain Inn Natural Gas for a final billing. The account shall be finalized and considered off due to non-payment. The customer is responsible for any usage incurred until meter is locked.
- Failure to comply with stated payment arrangements made by the customer and Fountain Inn Natural Gas.
- If returned checks and return check fee of \$30.00 are not paid after notification, gas service will be disconnected. In order to reinstate gas service after disconnection due to non-payment a sixty dollar (\$60.00) reconnect fee plus any outstanding balance must be paid in full by cash, money order or credit card.
- If gas is cut off for non payment and not reconnected within one month's time, a \$60.00 reconnection fee will be added to the outstanding balance every month until the account is paid in full or finalized. If the account is finalized, and customer wants gas turned back on, a new account must be set up and a security deposit, reconnection fee and any amount due must be paid.
- Cut off for Non-Payment Fees are as follows:  
1<sup>st</sup> Cut Off for Non Payment \$60.00    2<sup>nd</sup> Cut Off for Non Payment \$120.00    3<sup>rd</sup> Cut Off for Non Payment \$180.00    4<sup>th</sup> Cut Off for Non Payment \$240.00 each time account is turned off for non payment.

As of 8am on the morning of cut off date, if a customer wishes to avoid disconnection, the entire past due and current balance must be paid in full.

6. Applicant understands that Fountain Inn Natural Gas System has the right, through the South Carolina Setoff Debt Collection Act, to collect any amounts due and owing through an offset of applicant's state income tax refunds due. Should it be necessary for Fountain Inn Natural Gas to pursue debts owed by applicant through the Setoff Debt Collection Act, applicant agrees to pay all fees and costs incurred through the Setoff process, including fees charged by the Department of Revenue, South Carolina Association of Counties, Municipal Association of South Carolina, and Fountain Inn Natural Gas System. Should Fountain Inn Natural Gas deem it appropriate to pursue collection of these debts through means other than the Setoff Debt Collection Act, applicant agrees to pay all costs and fees associated with the selected method of collection as well.
7. Fountain Inn Natural Gas System shall install the necessary meters and regulators for the furnishing of gas service. It shall be discretionary on the part of Fountain Inn Natural Gas as to the possibility of installing service lines longer than 300 ft, a fee of \$1.50 per foot will be charged for any length over the first 300 feet.
8. Fountain Inn Natural Gas System shall have the right to enter the premises at any reasonable time and without notice for the purpose of servicing it's equipment, reading meters, discontinuing service, removing gas pipe and meters or for any other reason necessary and incidental to the conduct of it's business as a gas distributor.

Responsible Party: \_\_\_\_\_ Date: \_\_\_\_\_



# Fountain Inn Natural Gas System

*Mike Pitman, Systems Manager*

*William Luttrell, Superintendent*

*Shannon McMakin, Office Manager*

**FOUNTAIN INN NATURAL GAS CUSTOMER:**

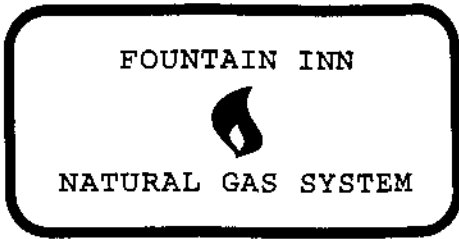
While Fountain Inn Natural Gas System is responsible for locating publicly owned underground utility lines—telephone, cable TV and electrical lines—the customer is responsible for identifying all underground objects that might be damaged in the process of installation. Underground objects are, but not limited to: **septic tanks, drain fields, sewer lines, water lines, irrigation lines and electrical lines not owned by a power company.**

The customer will physically mark any underground objects within (+) or ( ) 30 inches, using paint, flags or stakes. If underground objects are not adequately marked, the customer will assume full responsibility for any damage to underground objects. In areas with trees, Fountain Inn Natural Gas System will not be held responsible for root damage and/or the overall health of any tree.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

Updated 2/09/09



# Fountain Inn Natural Gas System

EXCESS FLOW VALVE

CUSTOMER INFORMATION NOTIFICATION

*Mike Pitman, Systems Manager*

*William Luttrell, Superintendent*

*Shannon McMakin, Office Manager*

Fountain Inn Natural Gas System is required to comply with all Pipeline Safety regulations as set forth in 49 U.S.C. 5103, 60102, 60104, 60110 and 60118, 49CFR, Part 192

When a service line servicing only one residential customer is newly installed or replaced, section 192.383 requires the system offer the customer the option of having an EXCESS FLOW VALVE placed on that service line. Upon written request, the Fountain Inn Natural Gas System will install an EXCESS FLOW VALVE designed to meet the performance standards set forth in Section 192.381. An EXCESS FLOW VALVE is intended to shut off the flow of gas should the flow exceed a set rate if the service line is broken by construction or other accidents. It is not mandatory to have an EXCESS FLOW VALVE installed.

Should you desire an EXCESS FLOW VALVE to be installed on a new or replaced service line, YOU, THE CUSTOMER, must bear all costs associated with the installation, maintenance, parts, labor and any future replacement or removal of the EXCESS FLOW VALVE. These costs are non refundable.

If you are interested in having an EXCESS FLOW VALVE installed in your new or replacement natural gas service line, please ask for current information. Price quotes for the installation, maintenance, parts, labor and future replacement of the valve will be provided at the time the request is made.

I, (Company Name) \_\_\_\_\_ County \_\_\_\_\_

Service Address \_\_\_\_\_ Lot Number \_\_\_\_\_

City, State, Zip \_\_\_\_\_ Subdivision \_\_\_\_\_

I DO  DO NOT  request an EXCESS FLOW VALVE  
 be installed at the above address. Payment of \$ \_\_\_\_\_ will  
 be paid before the installation of the EXCESS FLOW VALVE.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Bill to:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Fountain Inn Natural Gas System Use Only;

Account Number \_\_\_\_\_ Installation Date \_\_\_\_\_

Installed by \_\_\_\_\_

Updated 2/09/09